



General Terms and Conditions and Privacy Policy of 3 Veteráni s.r.o.

1. General provisions and definitions:

1.1. These general business conditions of the company 3 Veteráni sro, IČ: 26770351, with its registered office at Tobručká 705/6, Prague 6, 160 00, entered in the Commercial Register kept at the Municipal Court in Prague, Section C, Insert 92544 (hereinafter referred to as the "Operator") mutual rights and obligations between the operator and the customer arising from the contract of carriage of persons (hereinafter referred to as the "contract of carriage of persons") concluded between the operator and the third person (the "Customer")

1.2. Customer means a natural or legal person with whom 3 Veteráni s.r.o concludes a contract for the transport of persons, based on a previous order, either through the website www.3veteráni.cz, via e-mail: info@pragueoldcar.com or on the telephone number: +420 702 000 044.

1.3. By confirming a binding order, the Customer agrees to the General Terms and Conditions.

1.4. Terms and conditions are available on the website www.3veteráni.cz or can be sent according to customer requirements.

2. Available terms, individual offers, discounts and final prices

2.1. All information about the availability of services and the possibilities of free terms of services of the company 3 Veteráni s.r.o., are non-binding and without any possibility of their guarantee.

2.2. If a customer has any requests beyond the services listed on our Internet Magpies related to their reservation, they may submit them via e-mail. info@pragueoldcar.com, or by phone: +420 702 000 044, but no later than 48 hours before the ordered date.

2.3. Prices for individual services, routes and everything beyond the normal offer of the Operator are charged individually, based on the customer's demand.

2.4. All prices listed on our website www.3veteráni.cz are stated without VAT, which is 21% according to the valid Commercial Code of the Czech Republic.

3. Payment methods

3.1. Payment for services performed by 3 Veteráni s.r.o., can be made in the following ways.

- By transfer to the account on the basis of the issued invoice
- Cash on the basis of a signed passenger transport contract

3.2. We accept payments in Czech crowns or in Euros.

4. Conclusion of a contract of carriage

4.1. The contract is concluded on the basis of a previous order and confirmation of the required time by the Company 3 Veterans s.r.o.

4.2. The contract can be concluded electronically, by telephone or in writing.

5. Operator's services and prices

5.1. Company 3 Veterans s.r.o. is the sole distributor of its services and may not be pre-sold or offered without prior written consent.

5.2. Under no circumstances is the Customer entitled to sell these services or offer them to third parties for profit.

5.3. If the situation described in points 5.1. Or 5.2 occurs. 3 Veteráni s.r.o., is entitled to refuse to provide a service that is already reserved, without the right to any compensation from the operator.

5.4. Company 3 Veterans s.r.o. may impose a penalty on the Customer of ten times the value of the transaction.

6. Cancellation conditions

6.1. In case of canceling confirmed order less than 48 hours, before the reservation take place, the Customer is obliged to pay a cancellation fee of 50% of the order price.

6.2. In case of cancellation of the confirmed order less than 24 hours, before the reservation take place, the Customer is obliged to pay a cancellation fee of 100% of the total order price.

7. Definition of liability

7.1. Company 3 Veterans s.r.o. in no case shall it be liable for damages / losses caused by death, injury, accidents, loss, damage or theft caused by the Customer, before, during or after the order.

7.2. If the Operator is unable to meet its obligations to the Customer by force majeure, in part or in whole, the Customer is not entitled to any compensation by the Company. 3 Veterans s.r.o.

7.3. Force majeure means: war, danger of war, demonstrations, prohibitions and restrictions by national and foreign institutions, serious calamities, fires, strikes, defects or damage to equipment and operating systems, traffic bans / strikes, floods, lockouts and sabotage, generally all Unforeseeable circumstances at home or abroad that could prevent 3 Veteráni sro in fulfilling the Customer's obligations under the Agreement.

7.4. Company 3 Veterans s.r.o. is not responsible for vouchers or contracts signed by Customer with sellers, agencies, travel agencies and portals that sell us.

7.5. All claims for orders and deadlines are governed by these conditions.

8. Protection of personal data

8.1. All information about customers is in accordance with applicable laws of the Czech Republic, especially with the Personal Data Protection Act No. 101/2000 Coll. as amended by later amendments and regulations.

9. The customer agrees to the processing and collection of his personal data in the seller's database.
The customer has the right to access their personal data, work